FY2015 DRIVE PORTFOLIO OF INITIATING ID: 91905

Postal Regulatory Commission

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We continue to refine and grow our initiatives to best serve the overall needs of the Postal Service. To that end, the table below demonstrates a comparison between the FY14 and FY15 DRIVE portfolio of initiatives.

The changes to our initiatives can be categorized by the following four actions (see table):

- 1) A New Initiative has been created in FY15 to address an emerging business need.
- 2) \Leftrightarrow Continued This initiative continued into FY15 with minimal changes from FY14.
- 3)

 Closed This initiative was closed as a result of a completed activity or change in business need.
- 4) Property Refined To achieve greater alignment with organizational goals the initiative has been refined to reflect the current business situation.
- 5) ▼ Combined Initiative has been combined with a similar DRIVE initiative(s) to more accurately reflect the current business situation and provide greater alignment organizationally.

FY2015 Initiatives

Corporate Goal	Strategies	FY14 Initiatives	Change Year Over Year	FY 15 Initiatives
Service	Optimize the Value of Infrastructure	Optimize Network Operations	⇔Continued	☑ Optimize Network Operations
		Optimize Delivery Operations	⇔Continued	☑ Optimize Delivery Operations
		Transform Access	⇔Continued	☑Transform Access
		Optimize Facility Footprint	⇔Continued	☑ Optimize Facility Footprint
		Build a World-Class Package Platform	⇔Continued	☑Build a World-Class Package Platform
			<u>A</u> New	☑ Modernize Delivery
Customer Experience	Improve Customer Experience	Improve Customer Experience	⇔Continued	☑ Improve Customer Experience
	Leverage Technology to Drive Business Value	Streamline Commercial Mail Acceptance & Enterprise Payment Business Innovation Through IT Achieve 100% Product Visibility	▼ Combined	☑ Leverage Technology and Data to Drive Business Value
Financial	Grow Revenue from Innovation, Core Products & Markets	Manage Funnel & Launch Innovations Establish the Digital Platform		☑ Accelerate Innovation
		Customer Growth & Retention	ਹੈ Refined	☑ Sales Excellence
		Market New and Existing Services	⊗ Closed	
		Grow Small Business Revenue	⊗ Closed	
			<u>A</u> New	☑ International Competitiveness
	Strengthen Financial & Risk Management Capabilities	Obtain PCI Compliance	⊗ Closed	
		Achieve 100% Customer & Revenue Visibility	⇔Continued	☑ Achieve 100% Customer & Revenue Visibility
		Enhance Enterprise Risk Management Capabilities	⇔Continued	☑ Enhance Enterprise Risk Management Capabilities
		Revenue Assurance	⇔Continued	☑ Revenue Assurance
		Greenfield Costing	⇔Continued	☑ Greenfield Costing
Workplace	Build Competitive Workforce of the Future	Building the Workforce of the Future	⇔Continued	☑ Building the Workforce of the Future
			▲ New	☑ Building an Integrated Human Resource System